1. Informations about the domain problem
   1. Introduction of the domain problem

Tabernas Sevilla is a successful chain of restaurants offering tapas and glasses. Thus, in view of the numerous customers and potential customers that it has, it seems obvious that a good management of orders and reservations allowing a good efficiency is essential. This is why our system proposes to implement the reservation with the desired dishes as well as a take away system.

Furthermore, in order to increase customer loyalty and to involve them in the restaurant, we plan to implement a social media involvement system including a rating system and other features.

* 1. Glossary of problem domain terms

**online reservation and command :** functionality that permits to book a table (with or without dishes) to ensure a place for the customers and to decrease their waiting time.

**rating system :** A system to rate dishes in order to inform the customers.

**social media involvement :** functionalities to help people involved in the restaurant franchise (like rating system for example).

**tabernas (tavern) :** a place where alcohol is sold and drunk.

**tapas :** small Spanish savoury dishes, typically served with drinks at a bar.

**take away :** buy food for eating elsewhere.

**waiting list :** a list of people waiting for something, in our case, for a table or dishes.

Customer

Add photos